



# Dig Safety



**Before any digging project, big or small, always contact 811 three to 12 days before digging.**

## Submit a Request

Place a request with SC 811. Call 811 or go online.  
(Once you submit the request, utility companies in the area will be notified and you will receive an email letting you know this has happened.)

## Wait

Wait three full business days prior to digging.  
(These three days exclude the day the ticket was submitted, weekends, and holidays)

## Check Positive Responses

Follow up with Positive Response with SC 811. SC 811 will keep track of when all utility providers have completed their checks. Any areas of concern will be marked using the APWA Uniform Color Code.

- Facilities can only mark lines that they install and maintain.
- Privately owned lines will not be marked during this process.

## Respect the Marks

Keep track of any marked areas and avoid them during the project.

## Dig Carefully

When digging, remember the "Tolerance Zone." This is 24 inches on either side of the utility mark plus 1/2 the diameter of the facility.

## After

Once you have finished, notify 811 so they can close the ticket.

### Reminders:

- Be mindful of the weather.
- Wear appropriate attire and stay hydrated.
- Do not overexert yourself. Take breaks and stretch as needed.

**FIRE SAFE**  
**South Carolina**



A COMMUNITY RISK REDUCTION PROGRAM