

Dialing 911

Only call 911 in an **EMERGENCY**.

What is an emergency?



A crime in progress



An active fire



A life-threatening
medical event



Motor vehicle
crashes



During the call

- Speak clearly and try to remain calm.
- Provide your name, phone number, and address, as well as the location of the emergency.
- Specifically explain the nature of the emergency.
- Answer any questions asked by the call-taker.
- Follow the 911 dispatcher's instructions.
- **DO NOT HANG UP** until you are told to do so.

IMPORTANT:

If you or a child dial 911 by accident, do NOT hang up. This may cause dispatchers to think an emergency is occurring. Wait until the call is answered and explain what happened.